

Convertri Tutorial: Setting Up A New Custom Domain

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Setting Up A New Custom Domain On Convertri

This tutorial covers the full process of setting up a new custom domain on Convertri. At the end of it, we'll have our custom domain live so we can publish pages direct to it from the app, and we'll have it set up so that it doesn't matter whether your visitor types <u>example.com</u> or <u>www.example.com</u> in the address bar – they'll always go to the right place.

Before you start: you'll need to have your domain registered with a domain registrar.

This tutorial is written using GoDaddy as the domain registrar. If you're using a different registrar, the parts of this tutorial that involve editing settings there may look different, but the process should be pretty similar. The Convertri parts will always be the same.

Adding Your Domain Into Convertri

1. From the Dashboard, click 'Account' in the top menu, and then 'Domains' on the left.

Profile Settings	Profile Settings	Character Descended
Integrations		1. Click Accou
	Usage Limits	
@ Domains	Funnels	7 / Unlimited
WeedDrees Di	Pages	32 / Unlimited
Select Dom	ains (per month)	1/100,000
support@convertri.com	User Name	
support@convertri.com	User Name Neit	Save
support@convertri.com	User Name Neil Set the currency you want to sell your products in. Please make sure that your Stripe account can Set your webbook secret key. If you	Save
support@convertsi.com	User Name Neit Set the currency you want to sell your products in. Please make sure that your Stripe account can receive charges in selected currency. Currency Settings Webhook Secret Key Webhook Secret Key	Save

2. In the Domains Screen, select 'Add' under 'Use Convertri With A New Domain'.



3. In the modal that appears, add the domain you'd like connected to Convertri. **DO NOT** enter www or http or https – if you do, things will break. Just enter your root domain, as shown here:

	Add a Custom Domain via NS	⊗
Sub rertri oma	Enter your domain here: cvtexample.com Enter the domain without http:// or www (e.g. mywebsite.com)	
	Add Cancel	

4. Convertri will show you the nameservers to add for your domain. They'll look something like this:

Nameservers of your Domain		8
Set your domain to use the following nameservers in your current registrar. If you don't do this, any DNS changes you make in Convertri won't have any effect.		
Remember it can take up to 48 hours for DNS changes to propagate, though it'll often be much faster.		
ns3-1.cvtdns.com		
ns3-2.cvtdns.com]	
ns3-3.cvtdns.com		
ns3-4.cvtdns.com]	

These nameservers will need to be added to your domain registrar. With Godaddy, the process works like this:

5. Click the 'DNS' button in the listing for the domain you're adding to Convertri. GoDaddy will show your domain listings as the first screen when you log in. The DNS button will be at the right of the listing for your domain.



6. Scroll down to find the current Nameservers for your domain, and hit the 'Change' button.

Nameserv	ers
Last updated 04/12/20 Using default name Nameserver ns55.domaincontrol. ns56.domaincontrol.	eservers Change 1. Click 'Change'.

7. Change the nameserver type to 'Custom', and then add the Convertri nameservers into the boxes. You need to add ALL 4, so in GoDaddy you'll need to add 2 new entries by using the 'Add Nameserver' button to the bottom right. At the end, it'll look similar to this:

anging nameservers is risky, and change could potentially lead to your website disappearin	from public view.	
s2-1.cvtdns.com		Ď
s2-2.cvtdns.com		٥
s2-3.cvtdns.com		Û
s2-4.cvtdns.com		û
		Add Nameserve
•	Cano	el Back Save

When you're done, hit Save.

Note that some registrars will ask for the IP addresses of the nameservers you want to add. If you need these, you can find a full list in our knowledgebase here:

https://help.convertri.com/article/304-nameservers-ip-addresses-reference

8. Your nameservers are now fully set up – however, it's going to take a little while for Convertri to register the DNS change. This means that when you go back to Convertri, you'll probably see a warning symbol next to the 'Records' heading in the domain details:



Don't panic – this is normal. DNS is a huge internet-wide system, and it can take some time for the records to get updated. Needing to wait a couple of hours is fairly common, so just give it some time and come back later. When the DNS has updated and you're ready to proceed, you'll see the warning indicator has changed to a green tick:



It can take up to 24 hours for DNS to update. If you don't see the green tick after that time, contact your domain registrar.

Enabling SSL

1. After you've got the green tick indicator, click the back arrow just to the left of the 'Records' heading to go back to the Domains screen in Convertri.

Find your domain in the list. It will have an 'Enable SSL' button. Click this.



2. The SSL will be activated and you'll see a green padlock symbol to confirm it's live:



Setting Up The WWW Redirect

This is done automatically for you when you create your site.

After you've set up your nameservers, you'll see a screen that looks like this:

Refer Frances. Higher Converting	🖄 Neil		🗘 Campaigns 🕁 Cari	: ISI Affiliate	Account
 Profile Settings Integrations HTML Forms 	< Records O cvtexample.com		Show	Nameservers	eate Record
> Scripts	🚫 Name	🗐 Туре	A Value		\rightleftharpoons Actions
Obmains WordPress Plugin	@	CONVERTRI			
U Log Out	~ @	NS	4 values		
Help →	æ	504	ns2-1.cvtdns.com. awsdns- kestmaster emazon.com. 1.7200 900 1209600 86400		
support@convertri.com	www	CONVERTRI		🖉 Edit	ाँ। Delete
Charter					•

You can see here that a 'www' record has already been added.

And in the Domains list, you can see the <u>www.cvtexample.com</u> site has already been created and is automatically redirecting to <u>cvtexample.com</u>.

Convertri Tetter fundel. Higher conversion.	🖄 Neil	< Campaigns	ੇਹ Cart	🕼 Affiliate	Account
 Profile Settings Integrations 	My Domains	Show archived	Q Search		
🗒 HTML Forms	mydemo.convertri.com		💩 Edit Scrip	ts 🗇 Archive	More >
> Scripts @ Domains	cvtexample.com	Record	is 🛛 🕢 Edit Scrip	ts 🗇 Archive	More >
 WordPress Plugin Log Out 	www.cvtexample.com →I Redirecting to http://cvtexample.com		👌 Edit Scrip	ts 🗇 Archive	More >
Help →	goodmorningmagpie.co.uk	😝 Record	ls 🛛 🕢 Edit Scrip	ts 🗇 Archive	More >
support@convertri.com	mysubdomain.goodmorningmagpie.co.uk Active and Secure		🗟 Edit Scrip	ts 🖻 Archive	More >

This means that whether a visitor uses <u>cvtexample.com</u> or <u>www.cvtexample.com</u>, they'll go to the right place.

You're done!

You can now publish any page on your custom domain, and your visitors will always go to the right place regardless of whether or not they used www in the address bar.

Go publish a page and try it out!